

Counseling Service by Corrente

for Employees and Their Family Members*

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Christian-Albrechts-Universität zu Kiel

with Work-Related and Personal Challenges



What does the counseling service offer?

The following services are available to you:

- free-of-charge counseling on personal and work-related issues
- Help to tackle everyday challenges
- access to psychosocial counseling close to your home or work
- consultancy for supervisors and managers

The solution-focused and resource-oriented counseling can help you address occurring queries and problems quickly and efficiently. Call Corrente and immediately talk to a counselor or set up an appointment at a time that suits you best.

With which issues can you turn to the counseling service?

You may contact the counseling service with any question that weighs on your mind! It is not advisable to wait until a small problem has become serious. Get input, another perspective and expert support to find a solution faster.

Telephone-based counseling is quite often sufficient. But sometimes it is just a start. During counseling, you will get the help that suits you and your situation best.

Confidentiality and expertise

Whenever you or your close relatives reach out to Corrente, it is strictly confidential. The Corrente's entire staff is bound to maintain confidentiality. There is only one exception: If the life or health of anybody is at immediate risk Corrente has to seek external help. In order to ensure quality and the best counseling service possible, counselors may consult cases with each other. However, no information is given to external parties.


Absolute confidentiality is guaranteed. Anonymous counseling is possible.


*This service applies to employees covered by collective agreements, professors and other public officials with a work contract at the CAU. Partners and family members living in the same household can also use the counseling service. Counseling in other languages is possible as well.

You can find more information at www.gesundheitsmanagement.uni-kiel.de

During counseling, personal data is collected. This will be treated with confidentiality and according to the guidelines of the GDPR/DSGVO. More information on data protection is available at www.corrente.de/datenschutz


Corrente's staff of professional counselors is available to you – in emergencies 24/7.

 From Germany: **0800 321 2345**
From Austria: **00800 32 123 456**

 From any other country (toll): **+49 431 895 19 32**

 Online counseling:
<https://corrente.beranet.info>

 info.corrente.de
username: **caukiel** password: **caukiel**

 **Corrente App**
access code: **NGBG8S**

Or use the QR-code and immediately make an appointment via the appointment management system.

